

Hampton Roads Utility Billing Service

# HRUBS

HRSD  
1440 Air Rail Ave  
Virginia Beach, VA 23455  
www.hrsd.com

JCSA  
119 Tewning Road  
Williamsburg, VA 23188  
jamescitycountyva.gov

### ACCOUNT SUMMARY

<b>Account</b>	<b>1234567890</b>	<b>Total Amount Due</b>	<b>\$ 190.44</b>
		<b>Current Charges Due</b>	<b>03/05/12</b>
Bill Date	02/02/12	Current Charges	\$ 190.44
Previous Balance	\$ 228.86		
Payment Received	-\$ 228.86		
<b>Balance Forward</b>	<b>\$ 0.00</b>	<b>Total Amount</b>	<b>\$ 190.44</b>

### ACCOUNT DETAIL

**Customer Name :** JOHN Q PUBLIC  
**Service Address :** 123 MAIN ST Williamsburg, VA 23188



#### James City Service Authority Charges

##### Service from 10/13/11 - 01/11/12

1st 15,000 Gal @ \$2.85/1,000 Gal	42.75
2nd 11,400 Gal @ \$3.45/1,000 Gal	39.33
Submeter Service Fee	4.50
Sewer Service for 15,090 Gal @ \$2.80/1,000 Gal	42.25

**James City Service Authority Subtotal** **\$ 128.83**



#### HRSD Charges

##### Service from 10/13/11 - 01/11/12

Wastewater Treatment (WWT) Charge - 20.2 CCF x \$3.05	61.61
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**HRSD Subtotal** **\$ 61.61**

**Total Current Charges** **\$ 190.44**

(Bill continues on back.)

### MESSAGES

All autodraft customers must re-enroll at [www.hrsd.com](http://www.hrsd.com) and establish new recurring payments.

**Important information on back of bill!**

RETURN THIS PORTION WITH PAYMENT - DO NOT SEND CASH THROUGH MAIL

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1440 Air Rail Ave  
Virginia Beach, VA 23455  
www.hrsd.com

### PAYMENT SECTION

Account Number	1234567890
Current Charges Due Date	03/05/12
Total Amount Due	\$ 190.44
<b>Amount Enclosed</b>	<b>\$ _____</b>

Past due balances may be subject to finance charges of 1.5% per month

MAKE CHECK PAYABLE TO:

HRUBS  
PO BOX 71092  
CHARLOTTE, NC 28272-1092



JOHN Q PUBLIC  
123 MAIN ST  
WILLIAMSBURG, VA 23188-0000

684901000220000000000190443684901000223

## ACCOUNT DETAIL

Customer Name : JOHN Q PUBLIC  
 Account Number : 1234567890

Total Amount Due

\$ 190.44

Meter Number	Previous Read 10/12/11	Current Read 01/11/12	Usage	Usage
55555555J	1,140,850	1,167,250	26,400 GAL	35.3 CCF
5555555 Submtr	81,330	82,842	1,512 CF	15.1 CCF

## BILLING AND PAYMENT OPTIONS

**Paperless e-Billing** - Eliminate your paper bill and enjoy the ease of electronic billing and payment. Enroll at [www.hrsd.com](http://www.hrsd.com)

**Electronic Checks and Credit/Debit Card** - Have your payment automatically deducted or make a one-time payment online at [www.hrsd.com](http://www.hrsd.com) or call 1-866-533-1567 for one-time payments only.

**U.S. Mail** - Please record your account number on your check and mail to HRSD/HRUBS, PO Box 71092, Charlotte, NC 28272.

**Electronic Check Conversion** - When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your checking account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as early as the same day we receive your payment, and you will not receive your check back from your financial institution.

**In Person** - For an authorized payment location near you, visit [www.hrsd.com](http://www.hrsd.com). Please bring your entire bill when paying in person.

**Return Payment** - A fee will be applied for any return payment.

Visit [www.hrsd.com](http://www.hrsd.com) or call (757) 460-2491 for more information about these services.

## Important Contact Information

Customer Service (8:00am - 5:00pm)  
 24 Hour Emergency

(757) 253-6800  
 (757) 566-0112

Operations

(757) 229-7421

